

# Privacy & Policy

Perfect Companion Malaysia, or <https://www.perfectcompanion.com.my> (the Site) is wholly owned and managed by Perfect Companion (M) Sdn. Bhd (We, or Us, or the Company). The domain “perfectcompanion.com.my” are registered by third parties proprietors.

## Introduction

In compliance with the Personal Data Protection Act 2010 (“the Act”) and its regulations, this notice is issued to all our valued clients and/ or prospective clients. This notice will inform you of your rights with regards to your personal data that has been and/ or will be, collected and processed by us.

## Collection of Personal Data

We have collected and will collect your personal data to be processed by us and/or on your behalf in the course of your present or future dealings with Perfect Companion (M) Sdn. Bhd., its subsidiary (ies), its associated company (ies) (“we”, “our”, “us”, or “Company”). Your personal data enables us to achieve the “Purpose” herein that is in connection with our business.

## Description of Personal Data

- a) Nama
- b) Identity Card No;
- c) Gender;
- d) Email Address;
- e) Mobile Phone No.;
- f) Passport No.;
- g) IP Address;
- h) Images (still/recording)
- i) Sensitive personal data; and any
- j) Personally Identifiable Information (PII) defined by international privacy laws or standards

If you wish to access, update, or request correction of your personal data, you may contact us at [contact@perfectcompanion.com.my](mailto:contact@perfectcompanion.com.my).

All personal data collected and processed through this website shall be managed and controlled by the team of Perfect Companion (M) Sdn. Bhd. for the purposes stated in this Privacy Policy.

## Purpose for Collection of Personal Data

Perfect Companion (M) Sdn. Bhd. will use clients’ personal data for marketing communication purposes.

## **Sources of Personal Data**

Perfect Companion (M) Sdn. Bhd may obtain clients' personal data from the following sources including but not limited to account registration, application forms, website, business card.

## **Disclosure of Personal Data**

We may disclose clients' personal data to other subsidiaries within our group. These subsidiaries will treat client's personal data as confidential, in accordance with this Privacy Policy and with all applicable Data Protection legislation and will process such personal data only for the Purposes and within the terms set out herein. We are responsible for the personal data under our control, including personal data disclosed by us to a Vendor (often referred to as the "data processor"). We take every measure to provide a comparable level of protection for personal data should the information be processed by a Vendor. Perfect Companion (M) Sdn. Bhd. is committed to complying with the Personal Data Protection Act 2010, in particular, its policies as well as corresponding guidelines and orders.

## **Security of Personal Data**

Perfect Companion (M) Sdn. Bhd. uses strict procedures and security features to prevent unauthorized access wherever possible. Personal data provided to Perfect Companion (M) Sdn. Bhd. via our website or via any Applications, online credit card transactions are protected during transit using encryption such as Transport Layer Security (TLS).

When personal data is stored by Perfect Companion (M) Sdn. Bhd., we use computer system with limited access housed in facilities using physical security measures. Data stored in cloud services is encrypted from including when we utilize third-party storage. The level of security of personal data which kept in a non-electronic environment are also treated with strict procedures and means.

## **Use of Cookies**

The cookies used by the Website are solely associated to anonymous users and their computers and do not provide personal data on users. Some cookies are used by third parties to provide Perfect Companion (M) Sdn. Bhd. with data on the effectiveness of its engagements and promotions. The cookies used by the Website not in any way collect personal data that could be used to identify a specific user. In addition, cookies are of a temporary nature, used solely to improve the efficiency of the last transmission. Users may configure their browser to notify them of the reception of cookies and to prevent their installation on their computer.

## **Transfer of Personal Data**

We are very serious about providing a comparable level of protection for personal data should the information be processed or used outside Malaysia by our vendors or experts.

## **Marketing and Communication Purposes**

Upon subscribing to our services, you will be receiving marketing and/ or promotional emails or calls from us, which includes monthly promotions and information emails or calls from us, which includes monthly promotion or information on future events. If you do not wish to receive any promotional news or calls please click the unsubscribe link at the bottom of the email and you will be excluded from our newsletters and contacts.

## **Data Subject's Obligations**

It is necessary for Perfect Companion (M) Sdn. Bhd. to collect and retain clients' personal data. Therefore, it is also obligatory for clients to supply personal data to us in the most accurate manner. If clients do not provide us with personal data, Perfect Companion (M) Sdn. Bhd. are unable to, process personal data on clients behalf, for the Purpose stated in clause 4 herein, or effectively render our services to clients, and all relationships created or to be created between us shall then be terminated and ceased to be in effect immediately.

## **The Rights of Data Subject**

- a) To request access to personal data  
Clients have the right to request for access to personal data processed by us on with reasonable notice. Access, requests can be made by contacting us through [contact@perfectcompaion.com.my](mailto:contact@perfectcompaion.com.my)
- b) To request correction of personal data  
Clients have the rights to request for correction and/ or update of your personal data that is inaccurate or outdated. Correction requests can be made by contacting us through [contact@perfectcompaion.com.my](mailto:contact@perfectcompaion.com.my)
- c) To limit processing of your personal data  
Clients are entitled to limit our processing of personal data by expressly withdrawing the consent given previously, in each case, including for direct marketing purpose subject to any applicable legal restrictions, contractual conditions and within a reasonable time period.

## **Changes to Privacy Policy**

We reserve the rights to amend this Privacy Policy from time to time without prior notice. We advise that you check our website for this Privacy Policy on a regular basis. Kindly view our privacy notice on the website, <https://www.perfectcompanion.com.my>.

## **Contact Us**

If you have any questions about this Privacy Policy, you may contact us at [contact@perfectcompanion.com.my](mailto:contact@perfectcompanion.com.my).